§488.28

- (2) The survey process uses resident outcomes as the primary means to establish the compliance status of facilities. Specifically surveyors will directly observe the actual provision of care and services to residents, and the effects of that care, to assess whether the care provided meets the needs of individual residents;
- (3) Surveyors are professionals who use their judgment, in concert with Federal forms and procedures, to determine compliance;
- (4) Federal procedures are used by all surveyors to ensure uniform and consistent application and interpretation of Federal requirements;
- (5) Federal forms are used by all surveyors to ensure proper recording of findings and to document the basis for the findings.
- (d) The State survey agency must use the survey methods, procedures, and forms that are prescribed by HCFA.
- (e) The State survey agency must ensure that a facility's actual provision of care and services to residents and the effects of that care on residents are assessed in a systematic manner.

[59 FR 56237, Nov. 10, 1994]

§ 488.28 Providers or suppliers, other than SNFs and NFs, with deficiencies.

- (a) If a provider or supplier is found to be deficient with respect to one or more of the standards in the conditions of participation or conditions for coverage, it may participate in or be covered under the Health Insurance for the Aged and Disabled Program only if the facility has submitted an acceptable plan of correction for achieving compliance within a reasonable period of time acceptable to the Secretary.
- (b) The existing deficiencies noted either individually or in combination neither jeopardize the health and safety of patients nor are of such character as to seriously limit the provider's capacity to render adequate care.
- (c)(1) If it is determined during a survey that a provider or supplier is not in compliance with one or more of the standards, it is granted a reasonable time to achieve compliance.
- (2) The amount of time depends upon the—
 - (i) Nature of the deficiency; and

- (ii) State survey agency's judgment as to the capabilities of the facility to provide adequate and safe care.
- (d) Ordinarily a provider or supplier is expected to take the steps needed to achieve compliance within 60 days of being notified of the deficiencies but the State survey agency may recommend that additional time be granted by the Secretary in individual situations, if in its judgment, it is not reasonable to expect compliance within 60 days, for example, a facility must obtain the approval of its governing body, or engage in competitive bidding.

[59 FR 56237, Nov. 10, 1994]

Subpart B—Special Requirements

§488.52 [Reserved]

§ 488.54 Temporary waivers applicable to hospitals.

- (a) General provisions. If a hospital is found to be out of compliance with one or more conditions of participation for hospitals, as specified in part 482 of this chapter, a temporary waiver may be granted by HCFA. HCFA may extend a temporary waiver only if such a waiver would not jeopardize or adversely affect the health and safety of patients. The waiver may be issued for any one year period or less under certain circumstances. The waiver may be withdrawn earlier if HCFA determines this action is necessary to protect the health and safety of patients. A waiver may be granted only if:
- (1) The hospital is located in a rural area. This includes all areas not delineated as "urban" by the Bureau of the Census, based on the most recent census:
- (2) The hospital has 50 or fewer inpatient hospital beds;
- (3) The character and seriousness of the deficiencies do not adversely affect the health and safety of patients; and
- (4) The hospital has made and continues to make a good faith effort to comply with personnel requirements consistent with any waiver.
- (b) Minimum compliance requirements. Each case will have to be decided on its individual merits, and while the degree and extent of compliance will vary, the institution must, as a minimum, meet